

FAQ ABOUT VOLUNTEER CAMPING

Volunteer Camping is for those who want to spend the night at the festival site in quiet surroundings with their fellow volunteers and have access to free shower facilities.

Accommodation in Volunteer Camping is free for all volunteers at Roskilde Festival, but to gain access to Volunteer Camping, you must book accommodation. This is done by selecting the product via People. To ensure that as many volunteers as possible enjoy the area, a no-show fee will be charged if you book a place and don't use it.

Below we've answered a number of questions about Volunteer Camping in a FAQ.

Won't Volunteer Camping be crowded now that it is free for all volunteers?

We won't change the capacity of the area so there will be room for the same number of volunteers as previously.

Why is there a no-show fee?

We've introduced a no-show fee of DKK 500 to ensure that the volunteers who book admission also use Volunteer Camping. So, by ordering the product Volunteer Camping, you are also obligated to use it.

You can cancel your booking, until you've picked up your wristband at Check-In or until the festival site opens. If you don't use the accommodation product you've booked, you will be charged a no-show fee of DKK 500 after the festival.

How do I book access to Volunteer Camping?

On RF50, you will gain access by scanning the chip in your wristband. For this to work, you'll have to book access in People before arrival.

Booking access to Volunteer Camping is simple: 1) Log in to your People profile 2) click "Your profile/Åbn din profil" on the People front page. Then find "Products that can be selected/Produkter, der kan tilvælges" further down the page. Press "Bestil/Order Volunteer Camping" at Volunteer Camping.

Will Volunteer Camping be fully booked?

As the area has limited capacity, it might become fully booked. Therefore, it is important that you only book accommodation if you want to spend the night in the area. If you regret your booking, remember to make a cancellation in People so that another volunteer can use your reservation. We don't have a waiting list, so keep an eye out on People – this is where the product reappears if a volunteer regrets their booking.

Do I also have to book the accommodation product if I work in Volunteer Camping?

No, you only need to book the accommodation product if you want to spend the night at Volunteer Camping. If you'll be working in Volunteer Camping, contact your manager – they will be able to assign you work access.

Do I have to book the accommodation product if my volunteer shift is after the festival?

Upon arrival at Volunteer Camping after the festival, you will be given a paper wristband at the gate or reception. Booking of the accommodation product is therefore not necessary.

I am a construction worker and will be solving a specific task at Volunteer Camping. Can I access the area?

Yes, you will gain access to the area. Just contact the gate or reception – you will be locked in per. conduct and don't need the accommodation product.

Can my friends gain access to Volunteer Camping?

Volunteer Camping is an accommodation area for volunteers. It is not possible to bring guests.

Is it possible to shower, buy drinks and socialize with other volunteers at Volunteer Camping?

The area is an accommodation area for volunteers and must therefore be quiet at all times. Volunteers who would like to meet up are referred to other places, e.g. at the Volunteer Hubs in East and West. If you need a shower, you can use the showers at Volunteers' Village, the two Volunteer Hubs, as well as the festival's other bathing facilities.

Do volunteer's children have access to Volunteer Camping?

Children between the ages of 0 and 14 must be accompanied by an adult, and their rights are the same as the adult they are accompanied by. If the adult has access to Volunteer Camping, so does the child.

What are the rules at Volunteer Camping?

Arrival: The area opens Saturday June 18 at 12:00. Before you arrive at Volunteer Camping, you'll need to pick up your wristband at the business school at Maglegårdsvej. If you arrive at Volunteer Camping without a wristband, you can get a temporary wristband, but you will be asked to go to check in at the business school as soon as possible. Please remember to have your check in card and ID ready, when you arrive.

Design of the area – Volunteer Camping at Darup Idrætscenter is designed to offer peace and quiet, so that volunteers can sleep before and after their shifts. That is also why loud music, or any other noisy behavior isn't allowed. Creating camps, setting up pavilions, bringing tents with living rooms or bringing building materials, furniture etc. isn't allowed either. There must be room for everyone at Volunteer Camping. Therefore, always follow instructions and any recommendations from the hosts in the area.

Show consideration – Volunteer Camping is placed on a sports field that we have been allowed to use. Therefore, we must show consideration. Please take special notice of tent pegs which cause ugly damage if left in the grass, and don't dig holes in the ground. This is also why cycling on the camping areas is not recommended. Make sure to bring all your stuff with you when you leave.

Help keep Volunteer Camping clean – Everyone is encouraged to help each other keep the area clean. Use the bins and containers or ask the service hosts for garbage bags. When you leave the campsite after the festival, bring all your belongings with you. If that isn't possible you can hand it in at the specially equipped rubbish bins or containers to avoid extra costs for cleaning, etc. If you are in doubt about where the various containers are, ask one of the service hosts in the area.

Showers – All volunteers gain access to free shower facilities at Volunteer Camping. It is possible to use the hot showers in the Sports Center's main building. Here, it is also possible to buy food and drinks.